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## ADISTEC PROFESSIONAL SERVICES

### Veeam Backup Rapid Deploy

#### Description:

Our Rapid Deploy service provides the opportunity to speed up the implementation time by relying on our team of expert consultants, to make a fast, safe, solidly based implementation and shortening the execution times.

#### Scope of our service

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- 1st Stage - Design and Planning
    - Solution Design
  
  - 2nd. Stage - Installation and Deployment
    - Veeam Server Installation (Up to 1 Veeam Backup Server, up to 2 Proxy Server, up to 1 Repository Server, up to 1 Enterprise Manager Server) on one (01) Site
    - Microsoft® Hyper-V or VMware® vSphere Virtual Infrastructure Registration
    - Validation Tests (Service Initiation, Console Access, etc.)
    - Installation, Configuration and Tune-up of up to ten (10) Veeam Agent for Windows
    - Add Veeam Cloud Connect Service Provider (Up to 1)
  
  - 3rd. Stage - Configuration and Tuning
    - Creation of Backup Jobs (Up to 3 Jobs maximum)
    - Creating Copy Backup Jobs (Up to 1)
    - Backup Jobs execution tests (Fulls, Incrementals, Reversals)
    - 1-Click Instant Recovery vPower Testing (Up to 1)
    - Full Virtual Machine Recovery Testing (Up to 1)
    - Virtual Machine Configuration File and/or Virtual Disk Recovery Testing (Up to 1)
    - FileSystem File and/or Folder Recovery Tests (Up to 2)
    - Granular Item Recovery Testing for applications (Up to 2)
    - Veeam Agents Backup Recovery Tests (Up to 2, Bare-Metal Recovery Tests excluded)
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Terms and conditions

Our services are governed by the general terms and conditions specified on our website:

[http://www.adistec.com/servicios-profesionales/terms\\_and\\_conditions.html](http://www.adistec.com/servicios-profesionales/terms_and_conditions.html)

By sending the purchase order for the contracting of the services indicated in this document, you are accepting the scope, as well as the general terms and conditions that govern them.

**Details:**

Modality: Remote

Estimated Duration:

<u>Hosts</u>	<u>Days</u>
1 to 6 hosts	Up to 5 days
7 to 15 hosts	Up to 8 days
16 to 30 hosts	Up to 13 days

**Part Number:**

<u>SKU</u>	<u>Description</u>
APS-VEM-BKRR6	Veeam Backup Rapid Deploy (Up To 6 hosts)
APS-VEM-BKRR15	Veeam Backup Rapid Deploy (Up To 15 hosts)
APS-VEM-BKRR30	Veeam Backup Rapid Deploy (Up To 30 hosts)

**Limitations:**

The virtual infrastructure is required to have a centralized management component such as Microsoft® System Center Virtual Machine Manager or VMWare® vCenter.

The customer is responsible for the configuration of the storage and the resources provided by it such as LUNs, Zoning, iSCSI, volumes, etc. prior to the start of the activities of this service.

The installation of the Veeam solution components will be implemented only on Microsoft® Windows Server. APS does not perform installation or configuration of external storage drives (such as tape drives, libraries, etc.) or ensure their operation with Veeam Backup & Replication.

APS performs the testing of the backup services on a VM whose maximum size does not exceed 200 GB. The initial backup jobs can take a long time, APS will only perform the accompaniment during a maximum period of up to 8 hours, if an accompaniment is required during the rest of the initial backup process the required hours can be invoiced additionally.

Adistec will not be able to ensure the level of performance nor the times in which the backup or replication jobs are executed. These metrics can be related to the hardware components and the client will have to analyze these behaviors with their hardware suppliers and the manufacturer as such.

The deployment of the Veeam Agents (Windows / Linux) will be done manually. The Customer may automate this process through the use of third-party software distribution tools and/or scripts. Bare Metal Recovery testing for Servers or Physical Equipment is not part of the scope of this service. Customer shall verify the compatibility of Veeam Agents (Windows / Linux) with their existing equipment on their network. For more information: <https://www.veeam.com/windows-linux-availability-agents.html>.

The configuration of backup jobs and/or recovery tests towards Microsoft Azure are not part of the scope of this service. The configuration of backup jobs and/or recovery tests to tape drives are not part of the scope of this service.

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