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## ADISTEC PROFESSIONAL SERVICES

### Veeam Backup & Replication Rapid Deploy

#### Description:

Our Rapid Deploy service provides the opportunity to speed up the implementation time by relying on our team of expert consultants, in order to make a fast, safe, solidly based implementation and shortening the execution times.

#### Reaches of our service

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- Stage 1 - Design and Planning
    - Solution Design
  
  - Stage 2 - Installation and Deployment
    - Installation of Veeam Servers (Up to 1 Veeam Backup Server, up to 2 Proxy Server, up to 1 Repository Server, up to 1 Enterprise Manager Server) on one (01) Site
    - Microsoft® Hyper-V Virtual Infrastructure Registry o VMware® vSphere
    - Successful Installation Validation Tests (Service Initiation, Console Access, etc.)
    - Installation, Configuration and Setup of up to ten (10) Veeam Agent for Windows.
    - Add up to one (01) Veeam Cloud Connect Service Provider
  
  - Stage 3 - Backup Configuration
    - Creation of Backup Jobs (Up to 3 Jobs maximum)
    - Creation of Copy Backup Jobs (Up to 1)
    - Test execution of Backup Jobs (Fulls, Incrementals, Reversals)
    - 1-Click Instant Recovery vPower Test (Up to 1)
    - Full Virtual Machine Recovery Testing (Up to 1)
    - Configuration File and/or Virtual Machine Disk Recovery Testing (Up to 1)
    - FileSystem File and/or Folder Recovery Testing (Up to 2)
    - Granular Application Item Recovery Testing (Up to 2)
    - Veeam Agents backup recovery tests (Up to 2 Bare-Metal recovery tests excluded)
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#### Terms and Conditions:

Our services are governed by the general terms and conditions specified on our website:

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## Continued reach

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- Stage 4 - Replication Configuration
    - Add up to one (01) Microsoft® Hyper-V or VMware® vSphere virtual target infrastructure or Veeam Cloud Connect provider
    - Configuration of up to one (01) Tenant Network Appliance Extension (*applies if the replication target is Veeam® Cloud Connect only*)
    - Mapping of up to one (01) Virtual Network
    - IP Address Reassignment (*for Windows computers only*)
    - Setting Prefixes for VM Names
    - Creation of up to two (02) Replication Jobs
    - Creation of up to one (01) Failover Groups
    - Creation of up to one (01) recovery plan
    - Failover and Failback VMs Testing on Alternate Site
    - Monitoring and Stabilization of Replication Jobs
    - FAILBACK testing of VMs on Main Site maintaining changes
    - FAILBACK tests of VMs in Main Site discarding changes
    - Running up to 1 (one) FAILBACK test of VMs on Main Site maintaining changes
    - Running up to 1 (one) FAILBACK test of VMs on Main Site discarding changes
    - Running up to 1 (one) full Virtual Machine Recovery test
    - Running up to 1 (one) test of recovery files and/or Virtual Machine Disks
    - File System File Recovery Testing
    - Running up to 1 (one) File System file recovery test
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**Service details:**

Mode: On-Line

Estimated Duration:

<u>Number of Hosts</u>	<u>Tiem</u>
1 to 6 hosts	Up to 7 Days
7 to 15 hosts	Up to 10 Days
16 to 30 hosts	Up to 15 Days

**Part Number:**

<u>P/N</u>	<u>Description</u>
APS-VEM-BKREPRR6	Veeam Backup & Replication Rapid Deploy (Up to 06 hosts)
APS-VEM-BKREPRR15	Veeam Backup & Replication Rapid Deploy (Up to 15 hosts)
APS-VEM-BKREPRR30	Veeam Backup & Replication Rapid Deploy (Up to 30 hosts)

**Limitations:**

The virtual infrastructure is required to have a centralized management component such as Microsoft® System Center Virtual Machine Manager or VMWare® vCenter. The customer is responsible for the configuration of the storage and the resources provided by it such as LUNs, Zonning, iSCSI, volumes, etc. prior to the start of the activities of this service. The installation of the Veeam solution components will be implemented only on Microsoft® Windows Server. APS does not perform installation or configuration of external storage drives (such as tape drives, libraries, etc.) or ensure their operation with Veeam Backup & Replication.

APS performs the testing of the backup and/or replication services on up to two VMs whose maximum size does not exceed 200 GB.

The initial backup jobs can take a large amount of time, APS will only perform the accompaniment for a maximum period of up to 8 hours, if an accompaniment is required during the rest of the initial backup process the required hours can be billed additionally. The initial replication can take a large amount of time and the scope of the replication tasks covers up to a maximum of 16 hours (2 working days); Adistec is not responsible if within this time window the replication jobs are not completed. Adistec will not be able to ensure the performance level or the times in which the backup or replication jobs are executed. These metrics can be related to the hardware components and the customer should analyze these behaviors with their hardware suppliers and the manufacturer as such. The deployment of the Veeam Agents (Windows / Linux) will be done manually. The Customer may automate this process through the use of third party software distribution tools and/or scripts.

Bare Metal Recovery testing for Servers or Physical Equipment is not part of the scope of this service

The Customer should verify the compatibility of the Veeam Agents (Windows / Linux) with their existing computers in their network. For more information: <https://www.veeam.com/windows-linux-availability-agents.html>

The configuration of backup jobs and/or recovery tests towards Microsoft Azure are not part of the scope of this service

The configuration of backup jobs and/or recovery tests to tape drives are not part of the scope of this service

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