

## ADISTEC PROFESSIONAL SERVICES

### KACE® Rapid Deploy (Advance)

#### **Description:**

The "KACE Rapid Deploy" service offered by Adistec Professional Services, following the Quest® consulting methodology and ITAM (IT Asset Management) best practices, minimizes installation and startup times through a series of activities and procedures to maximize your ability to reduce costs, reduce risk, and improve performance.

#### **Service Scope**

- Assistance in installing the K1000 server
  - Validation of prerequisites
  - Implementation project definition of up to one (01) instance of KACE
- Configuration of KACE SMA
  - Application configuration
  - System maintenance
  - Backup and recovery process
  - Log file management
  - Notification management
  - User Portal
- Agent Provisioning
  - Deployment of up to 20 agents
    - IP Range
    - GPO
    - Scripted agent installer
- Labeling
  - Label by Location
  - Label by machine type
  - Label by User Group (LDAP)
  - Creation of up to three (3) custom users
  - Creation of three (3) custom labels and three (3) filters
- Security / Patch Management
  - Demonstrate one (1) "patch management push" for a label group
- Software Distribution
  - Configure the software distribution process for up to two (2) standard applications
  - Description and explanation of the means of distribution available
    - Windows™ Installer
    - Installers supporting scripting
    - Installers supporting command line switches
    - Multi-file installers (ZIP)
    - File synchronization training for the client (01)
    - Software update process training for the client (01)

## Service Scope (continuation)

- Asset Management
  - Execute one (1) Import Asset Function from an existing data sheet (CSV) using the Import Wizard (the client must provide a CSV file)
- Configuration Management
  - Configuration of up to 1 (one) "power management configuration" based on best practices
- Report
  - Overview of Available Reports
  - Setting up one (1) Schedule Report from reports by default

### **Service Details:**

Mode: Remote

Estimated Duration: 40 hours

### **Part Number:**

<b><u>P/N</u></b>	<b><u>Description</u></b>
APS-QST-KACRD	Quest KACE Rapid Deploy

### **Limitations:**

According to the licensing and / or requirements, it may not be necessary to perform all the detailed activities of this service, in this situation, this does not generate any right for the customer to demand a refund, change or application in the services.

Adistec cannot guarantee the level of performance. These metrics may be related to hardware components, and the customer must analyze these behaviors with their hardware vendors and the manufacturer as such.

Adistec does not guarantee the correct deployment of the agents in their entirety, in the event of a failure, Adistec will provide support only for the resolution of the problem. Agent deployment considers only automatic installation and no manual installation or deployment tasks will be performed. Activities such as (but not limited to) scripts, custom reports, database configuration, or any other task not defined in this service are not included in this service.

### **Terms and Conditions:**

Our services are governed by the general terms and conditions specified in our website:

[http://www.adistec.com/aps/terms\\_and\\_conditions.pdf](http://www.adistec.com/aps/terms_and_conditions.pdf)